

## CLIENT RIGHTS

1. All clients shall have the right to impartial access to treatment, regardless of race, age, handicap, religion, or national origin.
2. The client has the right to considerate, respectful care at all times and under all circumstances in recognition of his/her personal dignity. The client's individuality will be respected, which includes, psycho social and spiritual needs, cultural and educational differences.
3. The client has the right, within the law, to her/his privacy by:
  - a. Refusing to talk with or see any visitor or family member who is not officially connected with Harbor House, Inc., or directly involved with his care.
  - b. Having access to private surroundings during personal conversations.
  - c. Expecting any and all information to be kept in the strictest confidence, including, all files. Files will only be read by those directly involved in the treatment process, by those monitoring or assessing their quality, by those complying with State and Federal Laws, and by others only with a written permission from the client.
  - d. Expecting reasonable protection of personal safety at times.
4. The client has the right to obtain from his/her primary counselor information regarding his diagnosis, his treatment and any known prognosis. He has the right to expect this information in language and terms he can understand.
5. The client has the right to see visitors and to communicate with others outside the facility by telephone or in writing.
6. The client has the right to participate in decisions and ethical issues concerning his/her care and be given information by his/her counselor concerning his/her care or treatment. The client should participate in the development of and have final approval of any treatment plan.
7. The client has the right to terminate treatment at any time; day or night, to the extent permitted by the law or terms of the agreement.
8. The client has a right to information regarding house rules and regulations applicable to his/her conduct as a client.
9. The client has a right to file a complaint anytime he feels his/her rights have been violated. (See page 20.)
10. All clients have a right to access to legal representation. If a client needs a room for legal consultation, one will be provided. However, Harbor House, Inc. will not be responsible for any legal fees incurred.